



3655 A J WAY
BILLINGS MT 59106
406-252-6937

**BILLINGS,
MONTANA**



Billings Flying Service Quality and Safety Policy

At Billings Flying Service, we are committed to delivering exceptional aerospace maintenance, repair, and overhaul (MRO) services. Our goal is to enhance aviation safety, meet the highest quality standards, and continuously improve our quality and safety management systems. This policy reflects our dedication to supporting the strategic direction of our organization and provides a framework for setting quality and safety objectives aligned with industry best practices.

Our Commitments:

1. Excellence in Quality and Safety

We are committed to maintaining the highest standards in quality and safety, ensuring that our processes meet or exceed AS9110 and other applicable regulatory and customer requirements.

2. Framework for Objectives

We establish clear quality and safety objectives, reviewed regularly, to promote ongoing improvement in our services, responsiveness, and adherence to industry advancements.

3. Commitment to Compliance

Compliance with all applicable regulatory and customer requirements is essential to our operations. We pledge to meet or exceed these standards in all aspects of our work, ensuring consistency and reliability in our services.

4. Continuous Improvement

We prioritize the continual improvement of our quality and safety management systems. This includes investing in training, technology, and processes that strengthen our ability to safely and effectively deliver results.

5. Safety Reporting and Culture

We foster an open environment that encourages all employees to report safety concerns without fear of reprisal. Safety reporting is vital to our goal of proactively identifying and mitigating potential risks.

6. Strategic Alignment

Our quality and safety efforts support the strategic direction of Billings Flying Service, aligning with our mission to provide innovative aviation solutions that address complex industry challenges.

By adhering to these commitments, Billings Flying Service will continue to be a trusted partner in the aerospace MRO industry, upholding a reputation for quality, safety, and operational excellence.



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BILLINGS FLYING SERVICE SAFETY POLICY

Our objective is to conduct safe operations and achieve our mission safely. Billings Flying Service is committed to realizing the following safety objectives:

- Continuously improve our safety culture through employee engagement, hazard reporting, and honest feedback.
- Recognize employees for their safety contributions through a robust Employee Recognition program.
- Actively mitigate aircraft and vehicle accident risks through improved processes, controls, and sound decisions.
- Prevent foreign object debris (FOD) related incidents via prevention best practices and procedures.
- Ensure all employees across all organizations receive Safety Management System (SMS) training annually.

Safety is the foundation of all operations at Billings Flying Service.

We are committed to protecting our people, the public, and the environment through systematic hazard identification, effective risk management, and continuous improvement of our Safety Management System. Safety is a shared responsibility requiring disciplined professional conduct, sound decision-making, and accountability from every employee, on the ground and in the air. Regulatory compliance establishes the minimum standard; our safety culture and operational discipline prevent accidents and sustain safe, reliable operations.

Our emergency response plan, which will be updated annually, is posted throughout the facility and in each service trailer. Please ensure you are familiar with the plan and its location.

Please become familiar with this policy and work towards accomplishing our objectives. We all are responsible for upholding company standards and ensuring a safe healthy working environment.

Stay safe and thank you.

Bridger Blain
President, Accountable Executive
Billings Flying Service, Inc.