Billings Flying Service Quality and Safety Policy

At Billings Flying Service, we are committed to delivering exceptional aerospace maintenance, repair, and overhaul (MRO) services. Our goal is to enhance aviation safety, meet the highest quality standards, and continuously improve our quality and safety management systems. This policy reflects our dedication to supporting the strategic direction of our organization and provides a framework for setting quality and safety objectives aligned with industry best practices.

Our Commitments:

1. **Excellence in Quality and Safety**
   We are committed to maintaining the highest standards in quality and safety, ensuring that our processes meet or exceed AS9110 and other applicable regulatory and customer requirements.
2. **Framework for Objectives**
   We establish clear quality and safety objectives, reviewed regularly, to promote ongoing improvement in our services, responsiveness, and adherence to industry advancements.
3. **Commitment to Compliance**
   Compliance with all applicable regulatory and customer requirements is essential to our operations. We pledge to meet or exceed these standards in all aspects of our work, ensuring consistency and reliability in our services.
4. **Continuous Improvement**
   We prioritize the continual improvement of our quality and safety management systems. This includes investing in training, technology, and processes that strengthen our ability to safely and effectively deliver results.
5. **Safety Reporting and Culture**
   We foster an open environment that encourages all employees to report safety concerns without fear of reprisal. Safety reporting is vital to our goal of proactively identifying and mitigating potential risks.
6. **Strategic Alignment**
   Our quality and safety efforts support the strategic direction of Billings Flying Service, aligning with our mission to provide innovative aviation solutions that address complex industry challenges.

By adhering to these commitments, Billings Flying Service will continue to be a trusted partner in the aerospace MRO industry, upholding a reputation for quality, safety, and operational excellence.

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BILLINGS FLYING SERVICE SAFETY POLICY

Our objective is to conduct safe operations and achieve our mission safely. Billings Flying Service is committed to realizing the following safety objectives:

- ☐ Continuously improve our safety culture through employee engagement, hazard reporting, and honest feedback.
- ☐ Recognize employees for their safety contributions through a robust Employee Recognition program.
- ☐ Actively mitigate aircraft and vehicle accident risks through improved processes, controls, and sound decisions.
- ☐ Prevent foreign object debris (FOD) related incidents via prevention best practices and procedures.
- ☐ Ensure all employees across all organizations receive Safety Management System (SMS) training annually.

Safety is at the center of our business; thus, a strong safety culture is vital to the health and well-being of our employees and the success of our company.

We are committed to allocating the necessary resources for the implementation of our Safety Management System. It is every employee's responsibility to report hazards, accidents, and near-misses using the safety reporting system. No employee will ever face retaliation or should fear disciplinary action for reporting a hazard. Disciplinary measures will only be considered for willful negligence and intentional noncompliance.

Our emergency response plan, which will be updated annually, is posted throughout the facility and in each service trailer. Please ensure you are familiar with the plan and it's location.

Please become familiar with this policy and work towards accomplishing our objectives. We all are responsible for upholding company standards and ensuring a safe healthy working environment.

Stay safe and thank you.

Bridger Blain
Accountable Executive
Billings Flying Service, Inc.