



3655 A J Way
Billings, MT 59106 406.252.6937

AS9100C Vendor PO/RO/Contract Terms

11/9/2020

1. Personnel Qualifications – The vendor’s Quality System shall assure all relevant order and contract requirements are met and all applicable processes affecting the final quality of the product in the Purchase Order were rendered by qualified personnel. NDT personnel shall be certified IAW NAS410
2. Quality System – Vendor shall maintain a quality and inspection system which is compliant with the requirements of ISO9001/AS9100 and all other terms of this order or contract in the manufacture and / or delivery of the materials or services stated within this order.
3. Calibration system compliance to ISO/IEC 17025, ISO10012-1, AS9100, ANZI Z540.1/.3 (MIL-STD-45662) or equivalent is required.
4. Non-Conforming Processes, Products or Services – Vendor shall notify the organization immediately upon discovery of any non-conformances that are identified against this order for appropriate disposition.
5. Record Retention – As a minimum, all Quality Records (Training, C of C’s, Calibration, FAI’s, Machine Maintenance, etc.) shall be maintained for a period of 10 years and available for review upon request. At the end of this 10-year period, the vendor shall contact the organization for disposition of all records.
6. Right of Entry – Acceptance of this order or contract authorizes the Right of Entry by the organization, its customers and regulatory agencies to verify the quality of contracted work.
7. Changes in Product or Process definition, Vendors or location – Vendor shall notify the organization and obtain approval where required.
8. Vendor Performance – It is the expectation of this organization that the performance of our vendors maintains (at a minimum) On-Time Delivery >95% and Product Quality >98%. Failure to meet these requirements will result in corrective action and/or disqualification from future orders.
9. Contribution Awareness – Vendors provided products and services are expected to conform to the requirements explained in each purchase order description and these Quality Clauses, handling of components shall ensure that product safety is a top priority to prevent damage to parts and ethical behavior shall include (but not limited to) no favoritism, no gifts in exchange for work, no inappropriate exchange of information and the immediate notification when unethical behavior occurs.
10. Counterfeit Part Prevention - Vendors shall not furnish to this organization any Goods under this Contract that are “Counterfeit Goods,” defined as Goods or separately-identifiable items or components of Goods that:



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- (a) are an unauthorized copy or substitute of an Original Equipment Manufacturer or Original Component Manufacturer (collectively, "OEM")
- (b) have been re-worked, re-marked, re-labeled, repaired, refurbished or otherwise modified from OEM design but not disclosed as such or are represented as OEM authentic or new.